

## Privacy Policy — ClassicTarot.ai

**Last updated:** 21 September 2025

### Who we are

ClassicTarot.ai (“we”, “us”, “our”) is operated by **Pablo Fernandez** as an independent business. We are the **data controller** for personal data processed via ClassicTarot.ai.

**Email:** info@classictarot.ai

**Address:** Södra Ligården 12, 425 30, Hisings Kärra, Gothenburg, Sweden

### No account, no login

ClassicTarot.ai can be used **without creating an account**. We do **not** provide or require logins, and we do **not** maintain user profiles.

### We do not store your readings

- Reading content (your questions, card draws, interpretations) is **processed ephemerally** to generate and display the result.
- **We do not collect, store, or retain reading content** on our servers or databases.
- Once your web browser is closed, the reading is **gone** from ClassicTarot.ai.
- If you ask to receive the reading by email, it is delivered to **your** mailbox; we still **do not keep a copy** beyond what’s technically required to send the email.

### Data we collect

- **Contact details (required):** name and email (only when you submit a reading request or contact us), to deliver your reading, send receipts, and provide support. We may also use your contact details to **inform you about new features** and send **reminders to make a new tarot reading** (see *Legal bases*).
- **Payment data:** handled by our payment provider; we do not store full card details.
- **Technical data:** basic device/browser info, IP address, and essential cookies. If used, analytics are aggregate/anonymous.

### Delivery & email notice

- We **always require name and email** at checkout/request.
- Email delivery is performed on a best-effort basis via our email provider, but **email receipt cannot be guaranteed**. Filters and mailbox settings outside our control may block or divert messages.

- **The only guaranteed delivery** is the **on-screen display** in your web browser at the time of purchase/session.
- You are responsible for **providing a correct email address** and **checking your inbox and spam/junk folders** for the delivery email.

## How we use your data (purposes)

- Deliver your tarot reading by email, send receipts, and provide support.
- Send service notices (e.g., delivery confirmations).
- **Our own updates & reminders (optional):** tell you about **new ClassicTarot.ai features** and send **reading reminders** (no third-party ads; we do not share your data for others' marketing).
- Maintain security, prevent misuse, and comply with legal obligations.

## Legal bases (GDPR)

- **Contract** (Art. 6(1)(b)) — providing your requested reading and related support.
- **Consent** (Art. 6(1)(a)) — if you opt in to **feature updates and reading reminders**; withdraw any time via unsubscribe or email.
- **Legitimate interests** (Art. 6(1)(f)) — site security/reliability and, where applicable, limited emails about **our own similar services/features** with a simple opt-out (existing-customer soft opt-in).
- **Legal obligation** (Art. 6(1)(c)) — record-keeping and compliance.

## Sharing your data

We use trusted **processors** (hosting, email delivery, analytics, payment). They act on our instructions under data-processing agreements. We **do not** sell your data and **do not** share it with third parties for their own marketing.

## International transfers

If data is transferred outside your region (e.g., EEA/UK), we use lawful safeguards such as adequacy decisions or Standard Contractual Clauses.

## Resending & refunds

Because reading content is **not stored** and is **ephemeral**, we cannot reproduce or resend a reading after delivery or after the browser session ends. For the same reason, **refunds are not possible once the reading has been delivered** (digital content provided immediately at your request).

**EU/UK note:** At checkout we ask you to confirm immediate performance and

acknowledge that you **lose the 14-day right of withdrawal once delivery starts** (required for digital content).

## Retention

- **Reading content: not collected and not stored** by us.
- **Contact details (name, email):** kept while we provide your reading/support and until you unsubscribe or request deletion.
- **Transaction records: 7 years** to meet legal/accounting requirements.  
We delete or anonymize data when no longer needed.

## Your rights

You may request **access, correction, deletion, restriction, portability, and objection**. Where we rely on **consent**, you may withdraw it at any time. Contact [info@classictarot.ai](mailto:info@classictarot.ai). You can also complain to your local authority (e.g., **IMY** in Sweden).

## Cookies & analytics

We use essential cookies to make the site work. Non-essential analytics, if used, are aggregate/anonymous; you can decline via your browser or our banner (if implemented).

## Children

ClassicTarot.ai is intended for users **18+** (or the age required in your country). If a child has provided personal data, contact us for deletion.

## Changes to this policy

We may update this policy periodically. Material changes will be posted here. Continued use of the service means you accept the updated policy.

## Contact

Pablo Fernandez

Södra Ligården 12, 425 30, Hisings Kärra, Gothenburg, Sweden

[info@classictarot.ai](mailto:info@classictarot.ai)